

# Privacy Notice: Lloyd's Community Involvement for Global Community Engagement

**Effective date:** 17 June 2026

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## 1 Introduction

This notice describes how Lloyd's, as a data controller, collects, uses, shares and retains the personal information you provide and informs you about your choices regarding use, access and correction of your personal information. Lloyd's is committed to ensuring that any personal data it receives is protected and handled in accordance with applicable data protection laws.

For the purposes of this Privacy Notice, references to "we", "us" or "our" shall refer to Lloyd's.

## 2 Who we are

The Society of Lloyd's (**Lloyd's**) is incorporated by Lloyd's Acts 1871 whose principal place of business is at One Lime Street, EC3M 7HA.

**Lloyd's Community Engagement** initiatives primarily relate to the following charities, where the Corporation of Lloyd's on behalf of the Lloyd's Market assist the trustees in the administration.

- Lloyd's Charities Trust ("**LCT**"), an incorporated charity with registered number 2017232
- Lloyd's Tercentenary Research Foundation ("**LTRF**"), an incorporated charity with registered number 298482
- Lloyd's Patriotic Fund ("**LPF**"), an incorporated charity with registered number 210173.
- Lloyd's Benevolent Fund ("**LBF**"), an incorporated charity with registered number 207231.

The **Lloyd's Community Programme** ("**LCP**") is a subfund of Lloyd's Charities Trust. The LCP is a Lloyd's market wide volunteering programme and administrated by the Global Community Engagement team at the Corporation of Lloyd's.

## 3 What personal information we process about you

Lloyd's does not process any information or details about beneficiaries to any of the charities unless you apply directly to us.

In order to deliver the Lloyd's Community Programme, we will collect the work contact details and job title of registered volunteers from the Lloyd's market. For certain volunteering programmes, particularly those involving working with children, our partner charities would conduct further background checks on you. The results of your background checks would not be shared with Lloyd's and would be managed by the particular partner charity only. For other volunteering programmes, more information might be required to enable volunteers to take part; for example, more details are required to be a volunteer mentor.

In the case of LBF some information is processed by Lloyd's but it is done in a segregated and specific manner. This processing is limited to the Community Engagement team. This data would never be passed outside of the Global Community Engagement team at Lloyd's and the partner charity. If you are an individual inside or out of the Lloyd's market, or a charity applying for funds, grants or awards, we will request your contact details and further personal details to consider your request.

#### **4 Why we collect your personal information and the lawful basis for processing**

If you participate in any of our volunteering programmes or apply for any of our funds or grants, we collect your personal information at an application or registration stage and further process your data

to successfully administer and deliver on our programmes. It's in Lloyd's legitimate interest to process your personal information in relation to Lloyd's Community Involvement activities.

We will collect your consent at the application or registration stage if we intend to take photographs or videos during volunteering or charitable giving events and use the video footage or photographs in promotional materials and publish the materials in media.

#### **5 Who we are sharing your data with**

In certain circumstances, in order to deliver the Lloyd's Community Programme (our volunteering programme), your data may be shared with the relevant charity we are in partnership with to deliver the volunteering programme. For grant giving and charity partnerships, data may be shared with the relevant trustees of the LBF, LCT, LPF and LTRF in order to deliver their aims and objectives. In such cases, the charities are the data controllers and we act in accordance with their instructions.

#### **6 How long we keep your data**

We will retain your personal information for as long as is reasonably necessary to fulfil the relevant purposes set out in this Privacy Notice. The retention period will primarily be determined by relevant legal and regulatory obligation and/or duration of our business relationship with you, your employer or another associated party. We maintain and update regularly our data retention policy with a detailed retention schedule. We will securely delete or erase your personal information if there is no valid business reason for retaining your data. In exceptional circumstances, we may retain your personal information for longer periods of time if we reasonably believe there is a prospect of litigation, in the event of any complaints or there is another valid business reason the data will be needed for a longer period.

#### **7 International transfers**

We do not transfer your personal information outside of the European Union.

#### **8 Your rights**

You have certain rights as an individual which you can exercise in relation to the information we hold about you. If you make a request to exercise any of your rights we reserve the right to ask you for a proof of your identity. We aim to acknowledge your request as soon as possible and will address your query within one month from your request.

You have the following rights:

**The right to access**

You are entitled to a confirmation whether we are processing your data, a copy of your data, and information about purposes of processing, who do we disclose it to, whether we transfer it abroad and how we protect it, how long we keep it for, what rights you have, where we got your data from and how you can make a complaint.

**The right to rectification**

If you believe the personal information we hold about you is inaccurate or incomplete you can request for it to be rectified.

**The right to erasure**

If you withdraw your consent, terminate a contract with us or you believe the personal information is no longer necessary for the purposes for which it was collected, you may request your data to be deleted. However, this will need to be balanced against other factors, for example there may be certain regulatory obligations which mean we cannot comply with your request.

**The right to restriction of processing**

You can ask us to restrict (i.e. keep but not use) your personal data, but only where:

- Its accuracy is contested, to allow us to verify its accuracy; or
- The processing is unlawful, but you do not want it erased; or
- It is no longer needed for the purposes for which it was collected, but we still need it to establish, exercise or defend legal claims; or
- You have exercised the right to object, and verification of overriding grounds is pending.

We can continue to use your personal data following a request for restriction, where we have your consent; to establish, exercise or defend legal claims; or to protect the rights of another natural or legal person.

**The right to data portability**

If we collected your information under a contract or your consent, you can request from us to transfer your personal information to provide it to another third party of your choice.

**The right to object**

You have the right to object at any time to processing of your personal data where processing is necessary for the performance of a task carried out in the public interest, or in the exercise of an official authority vested in the controller. You may also object where the processing is necessary for the purposes of the legitimate interests, except where such interests are overridden by your interests or fundamental rights and freedoms, in particular where you are a child.

**The right to withdraw consent**

If we processed your personal information under your consent, you can withdraw it any time.

We do not have to comply with a request where it would adversely affect the rights and freedoms of other individuals.

**The right to complain**

If you believe we've infringed data protection legislation because of the way we've handled your personal information (or the personal information of someone you're acting on behalf of), you can raise a complaint with us.

## **9 Contact details of the Data Protection Officer**

If you have any questions relating to data protection, would like to exercise your rights, or wish to raise a complaint relating to data protection, please contact our Data Protection Officer:

Data Protection Officer  
Lloyd's  
1 Lime Street  
EC3M 7HA, London

Email: [data.protection@lloyds.com](mailto:data.protection@lloyds.com)

## **10 Complaints**

If you believe we are not processing your personal data in accordance with legal requirements and are not satisfied with our response, you can make a complaint to relevant Supervisory Authority. Our Lead Authority is the UK Information Commissioner's Office (<https://ico.org.uk/concerns/>).